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SONIC TEMPLE QUICK LINKS:

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PRO TIP: Download the Sonic Temple App for updates for info and updates here: <u>APPLE IOS</u> for <u>ANDRIOD</u>



KNOW BEFORE YOU GO: PLANNING YOUR SONIC TEMPLE 2025

QUESTION: HOW DO I GET TO SONIC TEMPLE?

ANSWER: Sonic Temple is housed at Historic Crew Stadium, the address is: <u>One Black and</u> <u>Gold Blvd, Columbus, OH 43211</u>.

From the I-71 take exit 111 toward 17th Avenue.

Turn west onto 17th Avenue and the directly right following the sign for Crew Stadium.

QUESTION: IS THERE PUBLIC TRANSPORTATION AVAILABLE TO SONIC TEMPLE?

ANSWER: Yes. You can use Central Ohio Transit System (COTA) Here is some information: if arriving by public transport, Historic Crew Stadium can be reached with Bus 4.

- Take the bus from Capital Square (corner E Broad Street and S High Street) or further north from N High Street. The bus goes in the direction of Indianola.
- $\circ~$ Get off after about 15 minutes at the corner of N 4th Street and E 17th Avenue.
- From there it's an approximate 15-minute walk to the stadium. FYI: Buses run about once every hour.

Please check COTA's website for accessibility information, <u>here</u> You can also email COTA directly, <u>here</u>

QUESTION: IS THERE ACCESSIBLE PARKING AT SONIC TEMPLE?

ANSWER: Yes, all parking is for purchase at Sonic Temple, including Accessible Parking. Accessible Parking, because limited, is first come, first served. There will be standard parking and Accessible Parking available for purchase the day of the event as well, more information can be found <u>here</u>.

PLEASE NOTE: Regardless of purchase, in order to gain entry to an Accessible Parking space you must have a government-issued accessible parking plate or placard. You may be asked to present a valid ID showing your name matching the name the placard or plate is issued to. It is illegal to: duplicate or falsify an accessible parking tag, it is also illegal use another person's accessible parking tag, you may be asked to verify valid ownership of the tag upon entry.

If you are flying to Sonic Temple and anticipate arriving in vehicle (such as a rental car) and not having your plate with you, please email <u>access@sonictemplefestival.com</u>.

If you have questions about parking at Sonic Temple, please email our Accessibility Director at access@sonictemplefestival.com



QUESTION: IS THERE AN ACCESSIBLE DROP-OFF AND PICK-UP POINT AT SONIC TEMPLE FOR PATRONS WITH DISABILITIES?

ANSWER: Yes, the Accessible Drop-Off & Pick-Up Point it is located near Accessible Parking. Please look for the signs.

QUESTION: DOES SONIC TEMPLE HAVE A BAG POLICY?

ANSWER: Yes, our fan's safety is our top priority, with this in mind, every fan will be subject to a respectful security screening when they enter Sonic Temple.



Here is some information about our bag policy:

If you have questions about the bag policy at Sonic Temple, please email our Accessibility Director at <u>access@sonictemplefestival.com</u>.



QUESTION: IS THERE A LIST OF ALLOWED AND PROHIBITED ITEMS AT SONIC TEMPLE?

ANSWER: Yes, for your safety this is a list of the allowed and prohibited items:

ALLOWED ITEMS:

Cellphones & small portable chargers Sunscreen (non-aerosol) One factory-sealed bottle of water (20 oz. Max size) or one empty **plastic** refillable water bottle (no Hydroflasks or Yetis) Binoculars Towels and light blankets Small, point-and-shoot digital camera Hats and sunglasses Earplugs Sealed packs of cigarettes & cigars Vape pens & e-cigarettes

PROHIBITED:

No large bags, backpacks, or duffle bags - see bag policy in allowed items No coolers or picnic baskets No outside food or beverages -exception: one factory-sealed bottle of water (20 oz. Max size) No metal containers (ex. Yetis or hydroflasks) No glass containers No strollers No video cameras or gopros No audio recording devices No laptops or tablets No professional cameras or cameras with removable lenses No selfie sticks No lasers or laser pointers No drones No chairs of any kind – including inflatable lounger air sofas No umbrellas No hula hoops or totems No balloons or beach balls No confetti or glow sticks No aerosol cans No whistles or air horns No fireworks or explosives No musical instruments of any kind No Camelbaks or other refillable hydration packs No weapons of any kind No drugs or drug paraphernalia No pets



No colors or patches No chains, chain wallets, or spikes No unauthorized vending or advertising No walkie talkies/two way radios

If you have questions about the allowed and prohibited items policy at Sonic Temple, please email our Accessibility Director at <u>access@sonictemplefestival.com</u>.

QUESTION: ARE THERE ASL INTERPRETERS AT SONIC TEMPLE?

ANSWER: DWP and ALL IN are committed to experiential equity and language equity. We welcome all fans including those that use an ASL Interpreter to enjoy our shows. If you are a fan that uses ASL, please make your interpreting request <u>HERE</u>. ASL Interpreting requests must be made in advance, for Sonic Temple 2025 the deadline for specific show request is April 1, 2025, 5 pm EST. Please note: our ASL Interpreting team will do their best to accommodate requests.

If you have questions about our ASL Interpreting program at Sonic Temple, please email our Accessibility Director at <u>access@sonictemplefestival.com</u>.

QUESTION: I AM A FAN THAT USES ASL INTERRETERS TO EXPERIENCE SONIC TEMPLE, IS THERE A PLACE FOR ME TO VIEW THE INTERPRETERS?

ANSWER: Yes. These areas will be within a direct view of the ASL Interpreting Platform, if you are facing the stage these areas will be on your right. Look for these signs:





PRO TIP: Get your ASL Interpreter Viewing Area wristband when you enter Sonic Temple so you can see all the interpreted performances.



WHAT TO EXPECT AT THE GATES

The safety of our fans is our number one priority. Every fan that enters Sonic Temple will be subject to a respectful security screening.

If you would like to review the bag policy and allowed & prohibited items, they are HERE.

QUESTION: IS THERE A DETICATED LANE AT THE GATE FOR ACCESS PROGRAM FANS AT SONIC TEMPLE?

ANSWER: Yes, there is an Access Lane at the gate. If you are facing the gate to enter Sonic Temple it will be the lane farthest to the right. Look universal sign for accessibility, the wheelchair.

QUESTION: CAN ALL FANS WITH DISABILITIES USE THIS LANE, GA, VIP, ETC?

ANSWER: Yes, this lane is intended for Access Program fans <u>of all ticket types</u>.

QUESTION: I NEED MEDICATION THROUGHOUT THE DAY, CAN I BRING MEDICATION WITH ME INTO SONIC TEMPLE?

ANSWER: Yes, we want you to enjoy our event safely. If you need to bring medication with you here are a few requirements:

1. Prescription medication must be in the pharmacy bottle with a valid & current prescription stating: your name, medication name and dosage. Our medical staff will verify this if necessary.

2. You must have a valid ID ready to present if requested.

3. The name on your valid ID and the name on the valid & current prescription on the bottle must match.

4. You are entering the event with sufficient medication for only one day.

PLEASE NOTE:

- Medications that need to be inhaled are allowed only by prescription, and must meet the same requirements listed above, an example of this would be an inhaler.
- Over the counter medication, with the exception of marijuana, will be allowed in daily amounts and must be in original & sealed bottle.
- Marijuana and Medical Marijuana is not allowed at Sonic Temple.

Please Note: Drugs of any kind (including cannabis and cannabis products) are prohibited without exception. They will not be allowed into Sonic Temple.



QUESTION: THE WEBSITE SAYS THAT OUTSIDE FOOD IS PROHIBITED AT SONIC TEMPLE, WHAT IF I NEED TO BRING FOOD IN WITH ME FOR A MEDICAL REASON – CAN I DO THAT?

ANSWER: Yes, while outside food is generally not allowed at Sonic Temple, we recognize that some fans may need to bring in small amounts of food as a reasonable accommodation.

In these cases, here are some requirements for the food:

- 1. All food must be in a one-gallon clear Ziplock bag in original & sealed packaging.
- 2. If you need a cooler for this food, it needs to be small and soft-sided cooler no bigger than 12" X 9" X 9"", this cooler will be subject to a respectful security screening for the safety of all our fans.
- 3. When you enter the festival, please use the Access Lane.
- 4. Only bring food for the day.
- 5. If you are bringing anything to drink: it must be sealed, non-alcoholic glass containers of *any size* will not be allowed into Sonic Temple no exceptions. This is for the safety of all our fans.

If you have any questions, please email our Accessibility Director: access@sonictemplefestival.com.

QUESTION: WHAT IF I USE A SERVICE ANIMAL, CAN I BRING IT WITH ME TO SONIC TEMPLE?

ANSWER: Yes, DWP and ALL IN welcome all fans, including those that enjoy Sonic Temple with the use of service animal.

DWP and ALL IN **DOES NOT** support pets being misrepresented by their owners as trained service animals. Pets must stay at home, no exceptions. This is for the safety of all our fans and your pet. A rocking music festival is frightening and stressful for an untrained animal.

Emotional Support Animals or Therapy Animals are not considered Service Animals as defined by the Americans with Disabilities Act and therefore are not allowed into our venue.

The ADA defines a Service Animal as one that been trained to perform one (or more) specific task(s) for the person with a disability that it serves.

A few notes about bringing your Service Animal to Sonic Temple:

1. When passing through the gates you will receive a short & respectful screening by a member of the Access Team. A band will then be placed on the collar or harness of your Service Animal. This band is purely a visual alert to all our staff that you have already been screened and ensure that you are not stopped and asked multiple times in the different areas of the event. This tag is only for your ease of movement throughout the festival and is not a credential to get you into the festival. You must have a ticket/wristband to enter Sonic Temple.



- 2. Your Service Animal must always remain with you & it must be **your** service animal.
- 3. Your Service Animal must be under your control at all times and have a collar or harness and lead.
- 4. If (for some reason) your Service Animal displays unsafe behavior of any kind, we reserve the right to ask you to remove the animal from the festival.
- 5. There will be Service Animal Relief Areas around the event. Please stop by the Access Center for locations. Handlers are responsible for cleaning up after their Service Animal.
- 6. We reserve the right to facilitate removal or entry/access to any animal from the campgrounds or venue if that animal is deemed to be a health or safety threat to festival fans, staff, or other service animals, or in violation of our policies.

PLEASE NOTE: You will not be asked for any documentation for your service animal however, all canine service animals (including those from out of state) must have proof of current and valid rabies vaccination on them or with their handlers at all times. Proof in the form of a tag on the canine is not adequate, handlers must have a paper copy from their veterinarian showing valid dates. You may be asked for this upon entry. This is the only documentation that you will ever be asked for by ALL IN's Access Team. This is for the safety of all our valued fans.

If you have any questions about your Service Animal, please email our Accessibility Director, <u>access@sonictemplefestival.com</u>

ENJOYING SONIC TEMPLE

Sonic Temple is held at Historic Crew Stadium, this is an outdoor event. At times there are great distances to traverse from the parking lots and camping to our stages.

At Sonic Temple the campgrounds and festival grounds are situated on a combination of concrete, asphalt and natural terrain.

At the main stage, Temple Stage, there will be Accessible Viewing that takes advantage of Crew Stadium's elevated Accessible Viewing Areas within the stadium seating, a map can be found <u>here</u>.



At our other stages, Citadel, Sanctuary & Cathedral, there will be raised Accessible Viewing Platforms. These are designed for fans that use mobility devices to enjoy our shows.

If you have any questions at Sonic Temple, please stop by our Access Center located just inside the gates to your left. It is right next to our Info Booth and Lost & Found. Our Access Team will be able to answer any questions you have - or just stop by and say hi!

ALL IN's "Three Ws"- Weather, Water and Wayfinders:

WEATHER: Please be sure to dress accordingly for an outdoor event. We recommend:

- A Hat
- Lightweight clothing that blocks UV
- A packable raincoat
- Comfortable footwear
- Non- Aerosol sunscreen
- Sunglasses
- Refillable, plastic water bottle
- Non-Aerosol hand sanitizer

WATER: STAY HYDRATED: There will be water refill stations throughout Sonic Temple. We will post the locations in our app and maps online as the event gets closer. Please bring a plastic, refillable water bottle and look for the Accessible Lane.

WAYFINDERS: New this year with ALL IN, the Access Program will offer Wayfunders. These are Access Team members that will be available to assist patrons that use mobility devices through the crowd by discreetly walking in front of you and creating a bubble of space for you safely maneuver to your destination. You can meet our Wayfinders at the entrance/exit of the Accessible Viewing Areas, they will be wearing high-visibility vests. Look for these signs to meet out Wayfinders:





QUESTION: WHERE CAN I FIND THE ACCESS CENTER?

ANSWER: The Access Center is just inside the main gate to your left. This is where you can get your Access wristband and more information about our program this year.

QUESTION: WILL MY MOTORIZED SCOOTER OR MOBILITY DEVICE BE ALLOWED INTO SONIC TEMPLE 2025?

ANSWER: Yes, patrons with mobility disabilities are welcome to bring their own wheelchairs or electric convenience vehicle (ECV) three wheeled scooters for their personal mobility assistance across the festival. Examples of ECVs are: Hoverround, Jazzy and Rascals. These devices must be operated at a safe speed, approximately the same as average walking speed. Manual mobility aides such as crutches, knee scooters and walkers are allowed.

DWP and ALL IN EVENTS does not provide personal care, push services or wheelchair rental at any of our events. Manual wheelchairs, power wheelchairs, and three or fourwheeled scooters are allowed only for use by fans with mobility disabilities. For safety reasons, please note that guests may not use personal golf carts, all terrain vehicles, two wheeled scooters, or power driven mobility devices that move faster than a walking speed.

Mobility device charging will be available at the Access Center. Fans should bring all cords necessary.

If you have a specific question about the mobility device that you use, please email: <u>access@sonictemplefestival.com</u> with a photo of the device.

QUESTION: I SAW THE INFORMATION ABOVE ABOUT MEDICATION, BUT WHAT IF I HAVE MEDICATION FOR THE DAY THAT NEEDS TO BE REFRIGERATED?

ANSWER: Medication that needs to be refrigerated can be brought to the medical tent for storage while the venue is open. Please enter through the Access Lane with your medications.

QUESTION: WILL THERE BE AN ACCESSIBLE SHUTTLE AVAILABLE AT SONIC TEMPLE? ANSWER: There will be an Accessible Shuttle from Accessible Camping to the gates and Accessible Parking to the gates. For the safety of all our fans, there will not be a shuttle within the Sonic Temple.



PRO TIP: If you are parking at Sonic Temple, be sure you have your governmentissued Accessible Parking plate, placard or registration **and** your Sonic Temple hangtag.



QUESTION: ARE THERE ACCESSIBLE RESTROOMS AT SONIC TEMPLE?

ANSWER: Yes, there are many restrooms available throughout the festival. There are permanent restrooms that all have accessible stalls. At these locations there will be signs posted:



We recognize that there are less accessible stalls available in each of the permanent bathrooms due to compliance laws, with that in mind – we encourage all fans to be inclusive and allow Access Program Fans to wait at the front of the line for the next available accessible stall.

In addition, there will be wheelchair accessible portable toilets in different areas around the festival, they will be in every area that a standard portable toilet is found. You will find that some of these accessible toilets will have locks on them. ALL IN's Access Team recognizes the need to ensure clean restrooms for our patrons with mobility disabilities and will lock some of the units. Please go to the Access Center upon entering the festival for more information and lock codes.

We ask you to be a part of the "Pristine Porto Club" and partner with us by not sharing the lock code with other patrons or hand it off to a fan that is not using a mobility device. There will also be a number posted in the unit to report to us that it needs to be serviced. While we will have team members checking the portable toilets from gates open to gates closed – your help benefits all Access Program Fans.



QUESTION: I USE A MOBILITY DEVICE, IS THERE A PLACE FOR ME TO ENJOY THE SHOW?

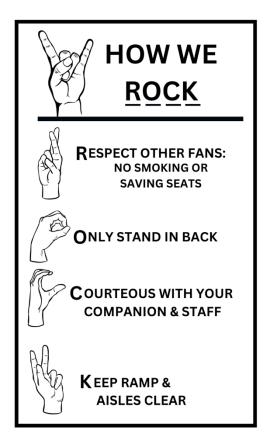
ANSWER: ACCESSIBLE VIEWING: Yes, we want every fan to enjoy the show! Accessible seating is available for both Stadium and Field ticket holders.

<u>Fans with Stadium Tickets</u> who require mobility device accessible seating will access the venue's existing accessible seating areas. Please look for signs to direct you. <u>For fans with Field Tickets</u>, accessible seating will be located in the first two accessible

seating areas within the stadium closest to the stage. Please stop by the Access Center for more details. Additionally, all festival stages outside the stadium will have accessible viewing areas for our fans.

Upon arrival, please visit the Access Center, where a member of our Access Team will provide you with a wristband to gain entry to the Accessible Viewing Areas. These areas operate on a first-come, first-served basis. Because this seating is limited we ask our fans to be mindful with your companion, also companions may be swapped as needed. Please note that these areas may reach capacity, particularly before headlining acts. When the posted capacity is reached our Access Team will no longer allow fans on to the platform - your safety is our priority.

Here is some information about Accessible Viewing Area and Platforms and with ALL IN – How We Rock!





QUESTION: WILL THERE BE A PLACE TO CHARGE MY MOBILITY DEVICE DURING SONIC TEMPLE?

ANSWER: Mobility device charging will be available at the Access Center. Fans should bring all cords and accessories needed to charge their devices. Chargers must use a 110-volt, 20-amp circuit. Charge devices at your own risk.

<u>Please Note:</u> Access Team members cannot secure or store mobility devices or charging equipment.

QUESTION: WHAT IF I AM A NEURO-DIVERSE PATRON, IS THERE AN AREA FOR ME TO RESET IF NEEDED AT SONIC TEMPLE?

ANSWER: Yes, there will be a "Renew You" space at The Access Center. This is a space intended for neurodiverse patrons that can benefit from a smaller, quieter space to reset and then rejoin the festival. This is not a lounge.

Look for this sign:



In order to maintain the low-stimulus nature of this space, mothers and families:

<u>Please Note:</u> For nursing mothers and parents there will be a "Parent Pod" for you at the Access Center as well. This will provide privacy and power for you. There will also be bottled water available if you need to mix formula and small amounts of ice. The Access Team cannot secure: breast milk, formula or breast pumps. Look for this sign to find the "Parent Pod."





QUESTION: I HAVE FOOD ALLERGIES; HOW CAN I FIND OUT ABOUT OPTIONS THAT FIT MY NEEDS?

ANSWER: You can come to the Access Center and get information about food vendors and ingredients. If you have specific questions, please email: <u>access@sonictemplefestival.com</u>.

QUESTION: WHAT IF I NEED A LARGE-PRINT OR OTHER INCLUSIVE SCHEDULE?

ANSWER: ALL IN will have inclusive schedules available at the Access Center. We will have: Braille, Large-Print and Dyslexic friendly schedules.

ALL IN ASK ME[™]: New to Sonic Temple 2025, you will be able to text our Access Team to get support, real-time without having to return to the Access Center. This will be available 90-minutes prior to gates, throughout the day and until 60 minutes after the last show ends. Look for these signs:



If you have read this and still have questions, please reach out to our Accessibility Director & Owner of ALL IN, Holly Maniatty: access@sonictemplefestival.com.

If you are interested in volunteering for a DWP Summer 2025 event with ALL IN, please fill out the interest form <u>HERE</u> – we would love to have you!

